

KNOW BEFORE YOU GO

VISITOR INFORMATION CENTER

ACVB manages a visitor information center staffed by knowledgeable Atlantans, and they are happy to assist.

Centennial Olympic Park

(404) 521-6569

Hours:

Monday-Saturday 10 a.m.-6 p.m.
Sunday 12-6 p.m.

Hours subject to change



ATTEND SITE

ExperienceATL.com

Our Attend Site provides insightful destination information highlighting all there is to know about Atlanta without reference to hotel accommodations that may conflict with your official housing block. Explore things to do, neighborhoods, dining deals, cool events, transportation information and special offers for Atlanta's unique attractions.

DISCOVER ATLANTA APP

Read about unique events, review dining recommendations, get access to special offers and more. Download the app to stay in the know and plan early for your trip to Atlanta.

Available on the App Store

Available on Google Play



View this info and more at DiscoverAtlantaMeetings.com



ATLANTA AIRPORT

HARTSFIELD-JACKSON ATLANTA INTERNATIONAL AIRPORT

Creating a new era for the world's busiest and most efficient airport, ATLNext is the airport's new development program that targets a series of projects of the next 20 years to enhance aesthetic appeal, boost capacity and allow the airport to provide the best customer service.



PASSENGER AIRLINES SERVING ATLANTA

Domestic Carriers
Alaska Airlines, American Airlines, Boutique Air, Delta Air Lines, Frontier Airlines, Jet Blue, Southwest Airlines, Spirit Airlines, United Airlines

Foreign Carriers
Air Canada, Air France, British Airways, KLM Royal Dutch Airlines, Korean Air, Lufthansa German Airlines, Qatar Airways, Turkish Airlines, Virgin Atlantic

AIRPORT FACTS

More than 2,700 arrivals and departures daily

Nonstop service to more than 150 domestic U.S. destinations

Nonstop service to more than 79 international destinations in more than 50 countries

World's busiest airport for 20+ years - since 1998

Worlds most efficient airport since 2003 (Air Transport Research Society)

10 miles from downtown Atlanta

TSA TIPS

When flying out of Atlanta always pack print materials such as conference brochures, magazines and fan guides, in your carry on. Packing these items in your checked luggage may result in additional TSA bag screening, causing a delay in routing luggage to your flight. In TSA screening, you will be asked to remove all electronics from your carry on, and place laptops in a separate bin. Always remember to remove liquids.

Learn more at www.atl.com/passenger-information



TRANSPORTATION

HOW TO MARTA

A fast and affordable way to navigate the city, MARTA provides approximately 500,000 passenger trips each weekday in Atlanta. Purchase a re-loadable Breeze Card ($2) and add the desired fare amount ($2.50 per single ride). Breeze tickets also are available for a $1 surcharge plus the $2.50 fare for a single ride. Breeze Cards and tickets can be purchased at Breeze vending machines located in rail stations or MARTA Ride Stores. You can also order the MARTA Visitor Pass in advance.

Want to learn more? Visit www.ItsMarta.com.



GWCC/CNN Center Station serves Georgia World Congress Center, Mercedes-Benz Stadium, Centennial Olympic Park, State Farm Arena and CNN Center.

Peachtree Center Station serves World of Coca-Cola, National Center for Civil & Human Rights, Chick-fil-A College Football Hall of Fame, AmericasMart Atlanta, hotels, Centennial Olympic Park, Georgia Aquarium and Children's Museum of Atlanta.

Arts Center Station serves Woodruff Arts Center/ High Museum of Art, Center for Puppetry Arts, Atlanta Botanical Garden and Atlantic Station.

Buckhead and Lenox Stations serve hotels, restaurants, Lenox Square and Phipps Plaza.

MARTA's #110 bus route, "The Peach," connects downtown to Buckhead via Peachtree Street, offering a way to enjoy restaurants, shopping and entertainment along Atlanta's most famous thoroughfare

TRAIN HOURS
Weekdays: 4:45am-1am
Weekends: 6am-1am

TRAIN FREQUENCY
Rush Hours: every 10 minutes
(6-9am & 3-7pm)
Non-Rush Hours: every 15 minutes
Nights & Weekends: every 20 minutes

MARTA FARE
One Way
Regular Fare $2.50
Children 46 inches and under FREE
Senior Citizens (65+),
Disabled, Medicare Recipients $1.00

For more information on fares and other ride options, visit: www.itsmarta.com/fare-programs.aspx

View this info and more at DiscoverAtlantaMeetings.com



ATLANTA STREETCAR

The Atlanta Streetcar is Atlanta's newest transportation option. The 2.7 mile loop has 12 stops that connect Centennial Olympic Park with the Martin Luther King, Jr. National Historical Park and nearby neighborhoods east of downtown. With a direct connection to MARTA's Peachtree Center station, and other transit services, the Atlanta Streetcar provides the last mile of connectivity to the city's public transportation system. Visit **itsmarta.com/streetcar**

TAXIS

Downtown-Airport
$30 – One Person
$2.00 for each additional passenger

Midtown – Airport
$32 – One Person
$2.00 for each additional passenger

Buckhead – Airport
$40 – One Person
$2.00 for each additional passenger

Downtown/Midtown /Buckhead Flat Fare
$8.00 – one person
$2.00 – for each additional person

***20% Discount for disabled citizens or senior citizens with proper I.D.**
***Drivers reserve the right to request fare in advance**

Tips for Taxi Use

If paying by credit card, verify the taxi can accept this form of payment before entering the vehicle. Please note, many Atlanta taxi drivers are independent operators and do not have the ability to accept credit cards

It IS permissible to hail a cab from the curb/street.

Understanding Zone Fare vs Metered Fare- Atlanta is unique from most cities, in that the most heavily trafficked areas are set on flat rate zone fares.

Always make note of the company name and taxi number of the cab you are using

RENTAL CARS

Hartsfield-Jackson Atlanta International Airport

If you choose to rent a car in Atlanta, our rental car center makes it easy once you've arrived at Hartsfield-Jackson Atlanta International Airport. The ATL SkyTrain is an elevated train that connects the passenger terminal to the rental car center, and takes customers on a scenic, five-minute ride to the rental car center to sign rental agency contracts and pick up cars.

UBER/LYFT

Uber and Lyft connect riders in Atlanta with drivers via their mobile apps, which you can download for free today.

For Atlanta Airport: all rideshare drivers will pick up passengers at the North and South economy lots, which are a short walk from baggage claim. Passengers will proceed through baggage claim toward the Georgia Lottery booth for access to the lower-level escalators. Once downstairs, follow the orange signs to the Economy lot and request a ride only after arrival at the pick-up location.

OTHER WAYS TO GET AROUND ATLANTA

ROADWAYS

Atlanta is accessible via Interstates 20, 75, and 85 and Georgia 400. I-285 forms a beltway around the city.

The **ParkMobile App** makes it quick and convenient to find and pay for parking all over Atlanta. ParkMobile can be used to pay for parking at any on-street parking spot in the city and in many off-street lots. Just look for the bright green signs that will provide information on how to pay using the app. ParkMobile can also be used to make parking reservations in advance at the Georgia World Congress Center, State Farm Arena, Mercedes-Benz Stadium, and more. You can download the ParkMobile app for iOS and Android devices. You can also pay via the mobile web app at https://parkmobile.io

THE BUC

The Buckhead Uptown Connection (The Buc) provides free service throughout the Buckhead business district. Stops include the Lenox and Buckhead MARTA stations, Lenox Square and Phipps Plaza, various restaurants and hotels and numerous office buildings.

SCOOTERS

Last-Mile Mobility options such as Relay Bike and scooters (such as BIRD, Lime and Uber) are located in various areas of the city. Simply download an app, locate the transportation mode and unlock it from the app.

TRAIN

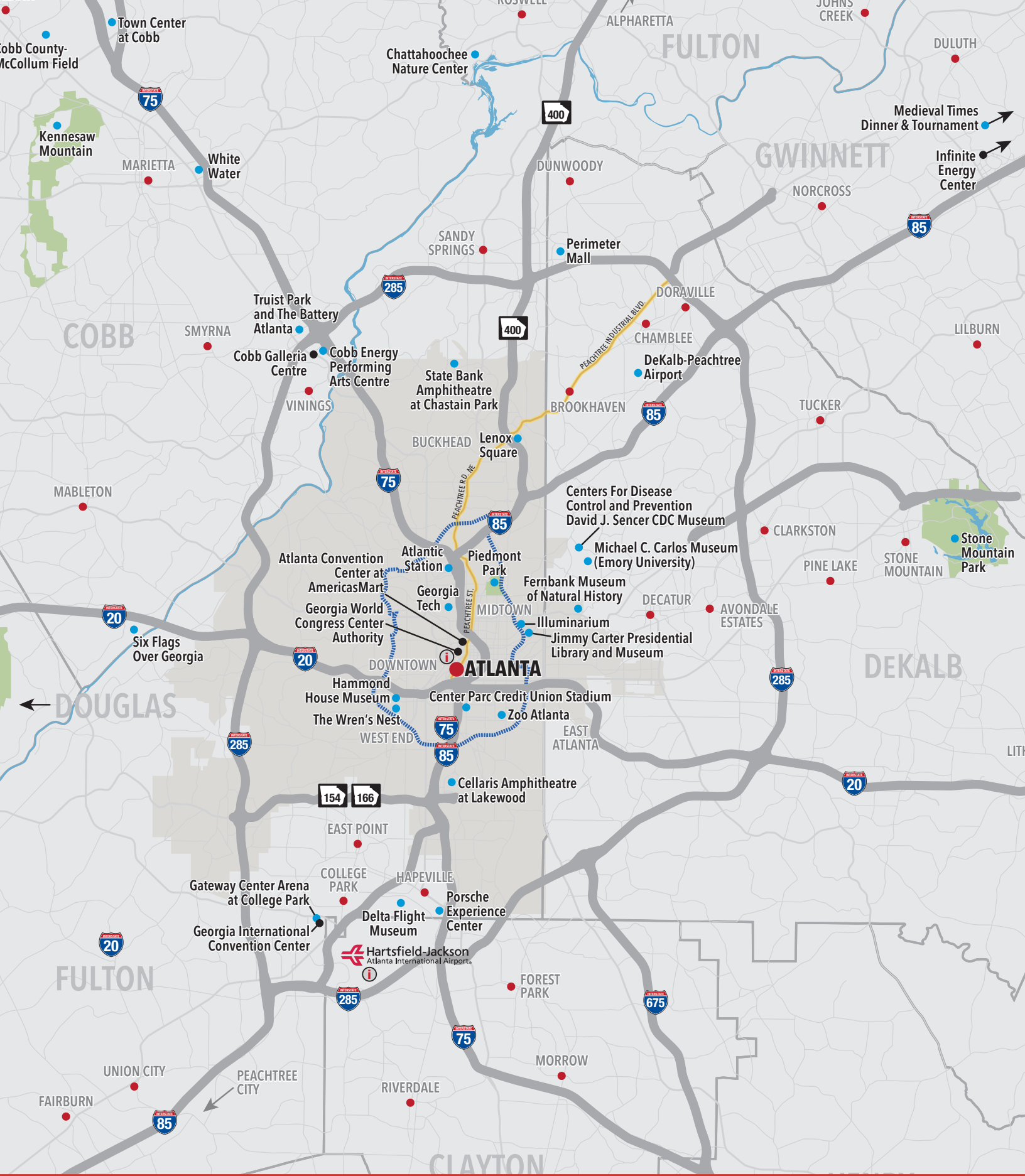
AMTRAK offers service to New Orleans, New York and points in between.

MEGABUS

Atlanta is the Southern hub for megabus.com.



View this info and more at DiscoverAtlantaMeetings.com



METRO ATLANTA MAP

View this info and more at DiscoverAtlantaMeetings.com



SMART TRAVEL GUIDE

AMBASSADOR FORCE

If you need help finding where to go or what to do in Downtown Atlanta, you won't have to look hard to find one of the 67 members of our friendly and helpful Ambassador Force. They're the ones in the pith helmets and sometimes, they can be seen riding Segway human transporters or all-terrain bikes.

The Ambassador Force of the Downtown Improvement District will provide a walking escort for employees and residents in the District to a parking lot, MARTA station or any location in the District during the following hours:

Monday – Sunday from 7:00am to Midnight

If you need an escort, call the ADID Field Office at (404) 215-9600 or text (404) 732-4200 to reach the Ambassador Force to report a problem or request assistance. You can also visit www.atlantadowntown.com for more information. Give your name and location to the ADID Dispatcher and a member of the Ambassador Force will respond.



ATLANTA SAFETY TIPS

Do not needlessly display guestroom keys or convention badges in public.

Practice the Clean Car Campaign and do not leave valuable items in vehicles in plain sight.

Do not give money to panhandlers.

NOTE: monetary solicitation is illegal in the downtown convention area.



DIRECTORY

Downtown Atlanta Police Precincts (Zone 5)

CNN Center Precinct
190 Marietta St NW
Atlanta, GA 30303
Office: (404) 658-7830

Ted Turner
200 Ted Turner. NW
Atlanta, GA 30303
Office: (404) 546-5812

Urgent Care

Urgent Care 24/7 Centennial Park
285 Centennial Olympic Park Drive NW Commercial Unit #2
Atlanta, GA 30313
Main: (404) 721-0444
*Free Parking

Hospitals Located in/near Downtown

Atlanta Medical Center
303 Parkway Drive
Atlanta, GA 30312
Main: (404) 265-4000
ER: (404) 265-4136

Emory University Hospital Midtown
550 Peachtree Street NE
Atlanta, GA 30308
Main: (404) 686-4411

Grady Memorial Hospital
80 Jesse Hill Jr Drive SE
Atlanta, GA 30303
Main: (404) 616-1000

Piedmont Hospital
1968 Peachtree Road NW
Atlanta, GA 30309
Main: (404) 605-5000

Car Rental

Avis Rent-a-Car
143 Courtland St NE
Atlanta, GA 30303
(404) 659-4814

Budget Rent a Car
140 Courtland St
Atlanta, GA 30303
(404) 530-3000

Enterprise Rent-A-Car
303 Courtland St NE
Atlanta, GA 30303
(404) 659-6050

Hertz Rental Car
202 Courtland Street
Atlanta, GA 30303
(404) 221-0188

Thrifty
221 Peachtree Center Ave
Atlanta, GA 30303
(404) 524-2843

Currency Exchange

ALTOUR American Express Travel
(404) 262-7561

Travelex America
(404) 766-2700

Dialysis Center

Emory University Hospital Midtown
550 Peachtree St, 4th Floor
Atlanta, GA 30308
(404) 686-4600

Drug Stores & Pharmacies

CVS
235 Peachtree St
Atlanta, GA, 30303
(404) 892-8468

CVS
133 Peachtree St North
(GA Pacific Bldg), Suite 305
Atlanta, GA 30303
(404) 522-6330

Walgreen's @ Piedmont
595 Piedmont Avenue NE
Atlanta, GA, 30308
(404) 685-9665

Walgreen's @ Five Points
25 Peachtree St SW
Atlanta, GA 30303
(404) 260-1038

FedEx Kinko's/UPS Locations

FedEx
Atlanta Hilton
255 Courtland St NE
Atlanta, GA 30303
Phone: (404) 223-0836
Email: usa0661@fedex.com

FedEx
Atlanta Marriott Marquis Hotel
265 Peachtree Center Ave NE
Atlanta, GA 30303
Phone: (404) 586-6190
Email: usa0363@fedex.com

FedEx
Georgia World Congress Center
285 Andrew Young International Atlanta, GA 30313
Phone: (404) 223-4660
Email: usa1065@fedex.com

The UPS Store
The Sheraton Atlanta Hotel
165 Courtland St SE, Suite A
Atlanta, GA 30303
Phone: (404) 254-5184
Email: store5192@theupsstore.com

Financial Services

Bank of America (In Peachtree Center)
225 Peachtree St NE c1
Atlanta, GA 30303
(404) 965-0256

BB&T (Midtown)
855 Peachtree St NE #1a
Atlanta, GA 30308
(404) 962-2900

SunTrust (In Peachtree Center)
241 Peachtree Street NE
Atlanta, GA 30303
(404) 479-4936

Wells Fargo Bank
(Centennial Olympic Park)
240 Peachtree Street
Atlanta, GA 30303
(404) 332-6773

Grocery Stores

Publix @ GA Tech
950 Spring St NW
Atlanta, GA 30309
(404) 253-3544

Publix @ Piedmont
595 Piedmont Avenue NE
Atlanta, GA, 30308
(404) 881-1750

Hardware Stores

Home Depot
650 Ponce De Leon Ave NE
Atlanta, GA 30308
(404) 892-8042

Lowes Home Improvement
1280 Caroline St NE
Atlanta, GA 30307
(404) 658-8650

Dry Cleaners

Sundry Cleaners
303 Peachtree Ave Center NE BL-9
Atlanta, GA 30303
(404) 658-9973

Centennial Cleaners
101 Marietta St NW #110
Atlanta, GA 30303
`(678) 631-9193

Atlanta Cleaners
201 Mitchell St SW
Atlanta, GA 30303
(404) 688-8262

Office Supply

Office Depot
1205 Caroline St NE
Atlanta, GA 30307
Store# 2296
(404) 222-9611

Office Depot
1801 Howell Mill Rd, Suite 350
Atlanta, GA 30318
Store #2538
(404) 352-062

Target
Atlantic Station
375 18th St
Atlanta, GA 30363
(678) 954-4265

Staples
650 Ponce De Leon Ave
Atlanta, GA 30308
Store#1005
(404) 881-0354

Passport Office

230 Peachtree St #1000
Atlanta, GA 30303
(877) 487-2778

Sign and Foreign Language Interpretations

ASL Communication
(800) 908-3386

uniVerse Language Solutions
(888) 731-7609

Spas and Salons

Adore Hair Studio
245 North Highland Ave NE #170
Atlanta, GA 30307
(404) 522-0336

Allure Nails Salon
1045 Piedmont Ave NE #203
(404) 883-3665

Boutique Day Spa
1016 Piedmont Ave NE
Atlanta, GA 30309
(770) 886-0044

Eleven Hair Salon
29 12th Street NW Suite A
Atlanta, GA 30309
(404) 845-6002

Luxury Nails & Spa
at Peachtree Center Hub
225 Peachtree St
(404) 586-9888

Natural Body Spa
1402 North Highland Ave NE Suite 1
Atlanta, GA 30306
(404) 872-1039

Waldorf Astoria Spa
3376 Peachtree Rd NE
Atlanta, GA 30326
(404) 995-7526

United States Post Offices

US Post Office
CNN Center
190 Marietta St NW
Suite 280
Atlanta, GA 30303
(404) 524-3692

US Post Office
Georgia Pacific
1072 W. Peachtree ST NW
Atlanta, GA 30303
(404) 873-4813

US Post Office
Peachtree Center
240 Peachtree ST NW Bsmt
Atlanta, GA 30303
(404) 523-5057